

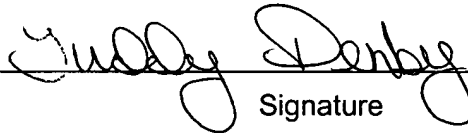
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Bernasconi et al.

Title: INTERNET-BASED DISPATCHING SYSTEM

Serial No.: 09/641,866

Filing Date: August 18, 2000

Examiner / Unit: C. Bleck/3626

Attorney Docket: 1913-1

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Tuddy Denby
Tuddy Denby

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OFFICE ACTION RESPONSE AND AMENDMENT A

March 31, 2003

TO THE COMMISSIONER FOR PATENTS:

In response to the most recent Office Action in this case mailed December 9, 2002, the Applicants, acting through their attorney, offer the following:

04/10/2003 WABDELRI 00000035 09641866
01 FC:2201 126.00 OP
02 FC:2202 207.00 OP